ಬೆವಿಕಂ
BESCOM

ಬೆಂಗಳೂರು ವಿದ್ಯುತ್ ಸರಬರಾಜು ಕಂಪನಿ ನಿಯಮಿತ
Bangalore Electricity Supply Company Limited
(ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಸಂಪೂರ್ಣ ಸ್ವಾಮ್ಯಕ್ಕೆ ಒಳಪಟ್ಟಿದೆ)

No: BESCOM/CGMP/DGMP/AGMP1/BC-10/2025-26/2055

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Ref No :
Encl :

O/o The Chief General Manager, Electy, 2nd Floor, Corporate Office, Procurement Section, BESCOM, K.R. Circle, Bengaluru-560 001

Date: 14 JUL 2025

Clarification for queries/Addendum for tenders invited for availing the services of vehicle for O&M Service stations of BESCOM vide Enquiry no: BESCOM/2025-26/SE0261 to SE0269

Clarification for queries raised by the prospective bidders:

Sl. No	Tender conditions as per tender documents	Queries raised by the prospective bidders	Clarification issued by BESCOM
1	IFB 7.3 The agency shall ensure that all vehicles shall have GPS tracking facility.	As per the tender, all vehicles must be equipped with GPS tracking devices. However, it is not specified whether the cost for installation and ongoing service of these devices is included in the per-vehicle monthly rate or is to be reimbursed separately. Request: Kindly clarify whether BESCOM will reimburse GPS tracking costs separately or if it is expected to be absorbed by the bidder within the quoted monthly amount.	The successful Bidder shall bear the cost of the GPS tracking device
2	IFB 14 2a) Bidder should be an ISO 9001 certified company in the field of providing transport services. IFB 14 Note 2: If a Bidder participates in the tender without having an ISO 9001 certificate QR (2a), then the Bidder will be considered as responsive and if he becomes L1 in the	The tender currently stipulates that the selected agency shall obtain ISO 9001 certification within 30 days of issuance of the Letter of Intent (LOI). However, we respectfully submit that this provision is inappropriate and potentially detrimental to service delivery timelines. Allowing bidders without existing ISO 9001 certification to participate, and then granting them 30 days post-LOI to obtain it, may cause unwarranted delays in mobilization and commencement of services, defeating the objective of timely and quality service deployment. Furthermore, this approach creates an unfair playing field by equating non-certified bidders with those who have already invested in and	Tender condition prevails.

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	tender, then the Bidder shall submit the required ISO 9001 certificate within 30 days of issue of LOI or else the tender will be cancelled.	maintained internationally recognized quality management systems. Request: We strongly recommend that only agencies already possessing valid ISO 9001 certification be deemed eligible to participate in the bid. Relaxation to obtain certification post-LOI should be removed in the interest of ensuring readiness, credibility, and uninterrupted service delivery by qualified service providers.	
3	IFB 2.2 Type of vehicle: Maruthi OMNI/Eeco /Bolero or equivalent	It is stated that the vehicles to be provided shall be either new or in good condition and registered on or after 01.01.2020. The types of vehicles mentioned are Maruti Omni, Maruti Eeco, Bolero or "equivalent." However, we wish to bring to your attention the following concerns: • The Maruti Omni has been discontinued from production since 2018-2019, and hence Vehicles registered after 01.01.2020 would not be available in this model. • The Maruti Eeco is not equivalent to Omni in terms of engine capacity (CC), design, or price point. • Similarly, Bolero differs significantly from both Omni and Eeco in terms of cost, capacity, and vehicle category (being an SUV). • The term "equivalent" is subjective and lacks definition in this context. This ambiguity may lead to unequal interpretations and discrepancies during technical evaluation. Request: Kindly clarify what specific vehicle models or categories shall be considered "equivalent" for the purpose of this tender. It is also requested to reconsider inclusion of discontinued models like Omni and provide flexibility in acceptable alternatives.	Tender condition prevails.
4	IFB 7.1 The agency shall provide vehicle along with drivers	As per Clause 7.1 of the tender, the agency is required to provide vehicles along with drivers for all three shifts without fail.	Tender condition prevails.

Clarification for queries raised by the prospective bidders:			
Sl. No	**Tender conditions as per tender documents**	**Queries raised by the prospective bidders**	**Clarification issued by BESCOM**
	for all the 3 shifts without fail.	In practical terms, this mandates deployment of three drivers per vehicle per day to ensure uninterrupted round-the-clock operations. As per the tender terms, the agency is also responsible for covering all associated costs, including: • Salaries of three drivers per vehicle, • Fuel expenses, • Vehicle maintenance, • Insurance and statutory compliance costs, • GST and applicable service charges. Even if an owner-cum-driver arrangement is considered for one shift, the salaries and statutory dues for the remaining two drivers-along with fuel, maintenance, GST, and other compliance costs-render it financially unviable to meet the minimum wage and statutory obligations in accordance with the Minimum Wages Act. Request: We therefore seek clarification on how compliance with this clause is expected, considering that the comprehensive cost obligations, including the specified minimum driver salary, cannot reasonably be met within the financial provisions outlined in the tender terms.	

Addendum	
Sl.No	**To be read as**
1	IFB 14 Note: 6. ***The successful L1 Bidders of all enquiries (of particular service type), shall match to the lowest price quoted among the enquiries mentioned above (of particular service type).***

(Er. Shrikant M Sasalatti)
Chief General Manager (Ele.),
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